



Monthly Performance Report

Crawley

October 2023



Town Monthly Footfall: October 2023

Oct 23 Oct 22 % Change -7.0% Footfall YTD 12,127,560 12,520,823 -3.1% Footfall Month 1,201,834 1,291,600 -7.0% Oct Year on Year Average Footfall Per **Average Footfall Per Day** Hour Oct 23 Ave 3,231 38,769

Footfall Monthly Year-To-Date



YTD Year on Year









Unique Visitors to Towns

-7.8%

Oct Year on Year

	Oct 23	Oct 22	% Change
Unique Visitors YTD	2,470,190	2,106,318	+17.3%
Unique Visitors Month	250,328	271,439	-7.8%

Unique Visitor = One person visiting the site during the month. A unique visitor can visit multiple times which is calculated as footfall

Where unique visitors originate from by catchment area

Catchment Area	Postcodes	% Unique Visitors	№ Unique Visitors	% Mthly change
Core	10	44%	109,887	-28%
District	38	23%	56,438	+15%
Region	167	15%	37,534	0%

Postcode catchment Area Categories are calculated based on the % of the postcode population visiting the retail site e.g a postcode where 17% of the postcode population visit the site during the month will be classified as part of the Core postcode catchment area.

Core: 15%+ District: 3% to 14.9% Region: 0.5% to 2.9%







Unique Visitors Monthly Year-To-Date

YTD	Jan	Feb	Mar	Apr	May	Jun
2023	243,097	448,227	702,850	929,027	1,183,218	1,416,3
2022	190,417	394,825	588,184	808,325	1,010,103	1,172,51
% Change	+27.7%	+13.5%	+19.5%	+14.9%	+17.1%	+20.8%
YTD	Jul	Aug	Sep	Oct	Nov	Dec
2023	1,684,249	1,957,069	2,219,862	2,470,190		
2022	1,369,008	1,611,775	1,834,879	2,106,318	2,388,709	2,637,3
% Change	+23.0%	+21.4%	+21.0%	+17.3%		

Catchment



+0%

Variance Month on Month

	Sep 23	Oct 23	Variance	% Mth on Mth change	% Yr on Y
Catchment Population	1,299,935	1,233,557	-66,378	-5%	-8%
% of Catchment Population Visiting	20%	20%	+0%	+0%	+0%

 $Catchment\ population: Aggregated\ population\ of\ all\ postcodes\ where\ 3\%\ or\ more\ of\ the\ population\ visit\ the$ site



% of Visits by Dwell Time

0%

6 - 12 Minutes Most Improved Dwell Time

Dwell Time (minutes)			Variance Mth on Mth	Dwell Time (minutes)		% Visits Oct 23	
6 - 12	7%	7%	0%	40 - 60	24%	24%	о%
12 - 20	10%	10%	0%	60 - 90	35%	35%	о%
20 - 40	24%	24%	0%				

Demographics



AB Month on Month

	AB	C1	C2	DE
Core	26%	34%	21%	18%
District	30%	34%	18%	18%
Core+District	29%	34%	19%	18%
Mth on Mth Variance	+0.2%	0.0%	-0.1%	-0.2%







Average Dwell

-1.1%	Sep 23 01:28:59	Oct 23 01:28:01	Variance -00:00:58	Growth -1.1%	
Month on Month					

Average Visit Frequency

+1.7%	Sep 23 2.38	Oct 23 2.42	Variance 0.04	Growth +1.7%	
Month on Month					





Glossary

Unique Visitor	A person ca	A person can only be a unique visitor once in a defined time period e.g. once in a month.				
Footfall	Total numb	Total number of unique visits made to a location by a unique visitor.				
Core, District, Region Postcodes	visiting the the month visiting the the month visiting the Category Per Core: 159 District: 3%	Postcode catchment area categories are calculated based on the % of the postcode populat visiting the retail site e.g. a postcode where 17% of the postcode population visit the site due the month will be classified as part of the Core postcode catchment area. Category Percentage of postcode population visiting the town centre Core: 15% District: 3% to 14.9%				
Postcode Catchment Population	00 0	Aggregated postcode populations for all Core and District postcodes in your location catchment area e.g. WA15: 30,000 population, M33: 25,000 population. Total catchment population				
Postcode Catchment Conversion	% of the agg	% of the aggregated postcode population for all Core and District postcodes visiting your location.				
% Visitors By Dwell Time	% of visitor	s who dwell by time period e.g. 7% of all	visitors dwell 6 -12 minutes.			
% Visitors By Social Demographics	grade classi	s from Core and District who are classified ifications are published by Office for Nation, employment status, qualification and function Description Higher & Intermediate Manager Supervisory, Junior Managerial, Administrative Skilled Manual Occupations	onal Statistics (ONS) and are based on ll/part time not working. <u>% Population</u> 22			
	DE:	Semi-skilled, Unskilled, Unemployed	26			







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